Program Overview

Our Lady of the Lake has a strong tradition of supporting healthcare administrative fellowships. Over the past 18 years, the organization has welcomed MHA, MBA, MPH and MPA students, interns, residents and fellows. Providing rich experiences at a senior management level, graduates and graduate students complete their curriculum requirements and are able to gain significant experience in hospital management, operations and strategic planning and implementation. The fellowship actively integrates learning from a university, graduate program and applies such knowledge to healthcare administration and management principles and theories within acute care hospital and physician practice settings.

During this year long residency/fellowship program, the candidate strives to develop a broad knowledge base of hospital management and operations by accepting responsibility for key strategic and operational projects and programs. During this year the resident/fellow will spend half of the year in the hospital setting and the second half in the physician group.

This Administrative Resident/Fellowship is a great opportunity for the resident/fellow to truly understand Our Lady of the Lake’s mission and vision and what it means when employees say “We are the Spirit of healing”.

Please view the link below, to understand how Our Lady of the Lake brings our community “Better” healthcare, in the Relentless Pursuit of Better.

http://www.youtube.com/watch?v=dofwuW8asys&feature=share&list=UUzveZDt_EcVIiGsPdGQ08CA
**Application Process**

Applicants to the Our Lady of the Lake Administrative Resident/Fellowship Program must have received their master’s degree within the past year, or be eligible to receive degree upon completion of program. The following are the eligible degrees:

- Master in Healthcare Administration (MSHA or MHA)
- Health Services Administration (MHSA)
- Master in Business Administration (MBA)
- Master of Public Health (MPH)
- Master of Healthcare Administration (MHCA)
- Master of Public Administration (MPA)
- Or equivalent degree

Candidates must have received their master’s degree from a CAHME, AACSB, or CEPH accredited program.

**Application requirements:**

- Online Application
  (Please visit: [http://www.ololrmc.com/bodyalt.cfm?id=892&fr=true](http://www.ololrmc.com/bodyalt.cfm?id=892&fr=true) and type in “Admin Fellow” in the job search area)
- Online Cover Letter
- Online Resume

**Time Line of Application Process:**

- Deadline of Applications **October 1**
- Phone Interviews **Mid-October**
- On-site Interviews **End of October**

Our fellowship programs have extended, allowing our Fellows the opportunity to become more involved in our complex organization. Administrative Fellowship positions include:

- **Academic Medical Center/Physician Group Fellow**
- **Health System Materials Management Fellow**

These fellowships are project and rotational based, which include rotations through key organization functions and assignment of specific and targeted projects, programs or functions. As members of the Senior Management teams, the Administrative Fellows are actively engaged in policy and practice recommendations, provide suggestions for program development and offer evaluation of existing programs and projects in an effort to increase program performance and identify ways to improve the quality, efficiency and effectiveness of healthcare service delivery systems.
If you have any questions regarding our fellowship program, please feel free to contact our current fellows:

- **Brandon Lewis, MHA**
  
  Academic Medical Center/Physician Group Fellow
  
  Brandon.Lewis2@ololrmc.com

- **Chris Pham, MHA**
  
  Health System Materials Management Fellow
  
  Chris.Pham@ololrmc.com

### Current and Former Administrative Fellows/Residents

#### Current Fellows:

- **Brandon Lewis, MHA (2013 – 2014)**
  
  Texas A&M University
  
  Academic Medical Center/Physician Group Fellow

- **Chris Pham, MHA (2013 – 2014)**
  
  University of Kentucky
  
  Health System Materials Management Fellow

#### Previous Fellows:

- **Chad Cathey, MHA, MBA (2012 – 2013)**
  
  Southeastern Louisiana University
  
  University of Houston – Clear Lake
  
  Academic Medical Center/Physician Group Fellow
  
  Current Position: Business Manager

- **Dante Green, MHA (2012 – 2013)**
  
  Tulane University
  
  Health System Materials Management Fellow
  
  Current Position: Project Consultant

- **Courtney Gordon, MHA (2012 – 2013)**
  
  Texas A&M University
  
  Academic Medical Center/Physician Group Fellow
  
  Current Position: Quality Outcomes Analyst
- Cory Cormier, MPA (2011 – 2012)
  Louisiana State University
  Academic Medical Center/Physician Group Fellow
  **Current Position: Business Manager**

- Graham Howard, MHSA, MBA (2011 – 2012)
  University of Alabama – Birmingham
  Academic Medical Center/Physician Group Fellow
  **Current Position: Associate Project Manager (Employed with another organization)**

- Katie Carpenter, MHSA, MBA (2010 – 2011)
  University of Alabama – Birmingham
  Academic Medical Center/Physician Group Fellow
  **Current Position: Business Manager (Employed with another organization)**

- Nathan Jobe, MBA (2010 – 2011)
  Drake University
  Academic Medical Center/Physician Group Fellow
  **Current Position: Management Consultant (Employed with another organization)**

- Jessica Meuchel, MHSA, MBA (2009 – 2010)
  University of Alabama – Birmingham
  Academic Medical Center/Physician Group Fellow
  **Current Position: Director of Medical Staff Services**

- Ken Hwang, MHSA, MBA (2008 – 2009)
  University of Alabama – Birmingham
  Academic Medical Center/Physician Group Fellow
  **Current Job, Manager of Admissions**

  Xavier University
  Academic Medical Center/Physician Group Fellow
  **Current Position: Director of Operations (Employed with another organization)**

- Will Jackson, MHA (2006 – 2007)
  University of Florida
  Academic Medical Center/Physician Group Fellow
  **Current Position: Regional Manager (Employed with another organization)**

And many more...
Organizational Preceptors and Mentors

- Scott Wester, MSHA (Former Fellow/Resident)
  Chief Executive Officer

- Terrie Sterling, RN, MSN, MBA
  Chief Operating Officer

- Jeffrey Limbocker, MBA
  Chief Financial Officer

- Dr. Richard Vath, M.D.
  Chief Medical Officer

- Debbie Ford, RN, MSN
  Chief Nursing Officer

- Laurinda Calongne, M.Ed, MSW
  Chief Academic Officer

- Coletta Barrett, RN, FACHE
  Vice President of Mission

- Alison Walker, MHA
  Vice President of Planning and Development

- Elona Sharbaugh, MHA
  Vice President of Physician Group

- Stephanie Manson, MHSA, MBA (Former Fellow/Resident)
  Vice President of Operations

- Dean Williams
  Vice President of Operations

- Barry Chambers, CPA
  Vice President of Finance
LuLu Ford, M.Ed, SPHR  
*Vice President of Human Resources*

Catherine Harrell  
*Vice President of Communications*

Mark Sybrandt  
*Vice President of Facilities*

**About Our Lady of the Lake Regional Medical Center**

Our Lady of the Lake is one of the largest private medical centers in Louisiana, with more than 700 licensed beds and an 11-parish service area. In a given year, Our Lady of the Lake treats more than 35,000 patients in the hospital and serves more than 350,000 persons through outpatient locations with the assistance of more than 1,000 physicians and 4,000 team members.

**Recent Accomplishments**

Being our best earns us the trust and loyalty of our community. Our mission is about people—the same mission that inspired our Franciscan Sisters who came to Louisiana 100 years ago.

We’re humbled by the recognition we receive, and pleased to share our most recent accomplishments as we look to another 100 years of service.

- Ranked the top hospital in the Baton Rouge Metro Area two years in a row and high performing in the Orthopedics specialty in 2012 and the Ear, Nose and Throat specialty in 2011 by U.S. News & World Report. OLOL Physician Group's Dr. Moises Arriaga and Dr. Daniel Nuss have also been listed for two consecutive years in the top 1% of Ear, Nose and Throat doctors in the nation.

- Magnet designation for nursing excellence by the American Nurses Credential Center's Magnet Recognition Program®-achieved by only five percent of hospitals in the country

- Bariatric Surgery Center of Excellence* by the American Society for Metabolic and Bariatric Surgery—one of only 431 facilities in the nation to be recognized

- "Consumer Choice Award" for the 12th consecutive year from the National Research Corporation for being the hospital with the highest overall quality and image in the Baton Rouge metro area
Blue Cross Blue Shield "Center of Blue Distinction for Knee and Hip Replacement"

Invested in the da Vinci Surgical System, a robotic platform which uses a minimally invasive approach for complex surgery. OLOL is the only hospital in the area using this technology for kidney removal and complex head and neck procedures and the first in the area for prostate removal.

Introduced the first pediatric residents and opened the Pediatric Academic Clinic for continuity of care. OLOL's program is the first new pediatric residency program to begin in the country in the past five years.

Executed a formal agreement with LSU and the state that establishes OLOL as the future clinical site for LSU's Baton Rouge-based graduate medical education programs to train new physicians, helping transform the city into research and technology hub.

Added a number of pediatric subspecialists to Our Lady of the Lake Children's Hospital, providing expertise for children's care to the existing practices of orthopedics, pulmonology, gastroenterology, oncology, emergency medicine and general pediatrics.

Completed an expansion of the surgery area to enhance the experience for patients and their families. Private bays include a sitting area where family members are welcome to remain with the patient before and after surgery.

Earned three-year accreditation from The Joint Commission.

Implemented hospital-wide tracking system in which multiple departments can electronically coordinate services across the complex facility to improve the efficiency of patient access to the needed care setting.

The Cancer Program of Our Lady of the Lake and Mary Bird Perkins received additional funding for a fourth year of the National Cancer Institute NCCCP Program, which uses cancer programs from across the country to guide community protocols that bring best-in-class cancer treatment to a local setting.

The Cancer Program of Our Lady of the Lake and Mary Bird Perkins sponsored "Minority Cancer Awareness Day" to target patients who often miss screening opportunities. Nearly 500 individuals were screened for prostate, breast, skin, colon and oral cancers in a single day.
• Our Lady of the Lake College was reaffirmed by the Southern Association of Colleges and Schools as a master's degree conferring (Level III) institution for ten years—a tribute to the excellent educational experience offered to students.

• Our Lady of the Lake Physician Group announced the addition of The Surgeons Group of Baton Rouge to its expansive network of physicians and opened a primary care practice in Brusly. The Physician Group has grown to a thriving complement of both primary care physicians and specialists with approximately 150 doctors.

• Lake After Hours Kids, a first-of-its-kind urgent care clinic, opened in Baton Rouge to address the unique needs of children.

• Lake Quick Care, operated by Lake After Hours, opened a medical walk-in clinic in downtown Baton Rouge, the first in this thriving part of town.

• Lake After Hours opened new clinics in Zachary and Brusly to meet the urgent care needs of these growing communities.